HPE Aruba Networking CX 10000 Distributed Services Switch

Installation and Getting Started Guide



Copyright Information

© Copyright 2024 Hewlett Packard Enterprise Development LP.

Open Source Code

This product includes code licensed under certain open source licenses which require source compliance. The corresponding source for these components is available upon request. This offer is valid to anyone in receipt of this information and shall expire three years following the date of the final distribution of this product version by Hewlett Packard Enterprise Company. To obtain such source code, please check if the code is available in the HPE Software Center at https://myenterpriselicense.hpe.com/cwp-ui/software but, if not, send a written request for specific software version and product for which you want the open source code. Along with the request, please send a check or money order in the amount of US \$10.00 to:

Hewlett Packard Enterprise Company Attn: General Counsel WW Corporate Headquarters 1701 E Mossy Oaks Rd, Spring, TX 77389 United States of America



Legal Disclaimer

The resource assets in this document may include abbreviated and/or legacy terminology for products. See www.arubanetworks.com for current and complete product lines and names.

Notices

The information contained herein is subject to change without notice. The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

Confidential computer software. Valid license from Hewlett Packard Enterprise required for possession, use, or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Links to third-party websites take you outside the Hewlett Packard Enterprise website. Hewlett Packard Enterprise has no control over and is not responsible for information outside the Hewlett Packard Enterprise website.

Acknowledgments

All third-party marks are property of their respective owners.

Contents	5
About this document	7
Applicable products	
Related publications	
Related publications	
Introducing the Switches	
Overview	
Front of the switches	8
Network ports	9
Split mode (QSFP28)	
Console port	9
Out-of-band management (OOBM) port	9
USB-A aux port	
Chassis and port LEDs on the front of the switch	
LED behavior	
Switch product label	
Back of the switch	
Power supplies	
Power supply information	
Power supply status LED	
Load sharing	
Redundancy	
Hot swapping	
Fan trays	
Fan tray status LED	
Switch features	18
Installing the switch	19
Included parts	
Parts not included	
Installation procedures for 10000 switches	
Installation precautions and guidelines	
Grounding the Switch	
Prepare the installation site	23
Install power supplies	
Install fan trays	
Power-on the switch and check LEDs	
Power off the switch	25
Mount the switch	25
Two-post Rack Mount Option	26
Four-Post Rack Mount Option	27
Install Transceivers	30
Connect the Switch to a Power Source	31
Setup for Initial Configuration	32
Connect Network Cables	
Using RJ-45 Out-of-band Management Port	
Connecting Cables to Transceivers	33

Initial Configuration with an Out-of-Band Serial Connection	34
Connect to Console Port	
Console Cable Pinout	34
RJ-45 to DB-9 pinouts	34
Replacing Components	36
Replacing a Power Supply	
Replacing a Fan Tray	
Troubleshooting	39
Basic Troubleshooting Tips	39
Diagnosing with the LEDs	39
LED Patterns for General Switch Troubleshooting	39
Diagnostic Tips	40
Hardware Diagnostic Tests	
Testing the switch by resetting it	
Checking the Switch LEDs	
Checking Console Messages	
Testing Switch-to-Device Network Communications	
Testing End-to-End Networking Communications	
Battery Statements:	
Physical	
Electrical	
Power Cords	
Power Consumption	4/
Environmental Specifications	
Acoustics	
Safety and Regulatory Information Connectivity Standards	
Cabling and Technology Information	
Cabling Specifications Technology Distance Specifications	
Support and Other Resources	
Accessing HPE Networking Support	56
Accessing Updates	
HPE Networking Support Portal	
My Networking	
Warranty Information	
Regulatory Information	
Documentation Feedback	57

This document is intended for network administrators and support personnel.



The display and command line illustrated in this document are examples and might not exactly match your particular switch or environment.

The switch and accessory drawings in this document are for illustration only, and may not exactly match your particular switch and accessory products.

Applicable products

- HPE Aruba Networking CX 10000-48Y6C Distributed Services Front-to-Back 6 Fans 2 Power Supplies Bundle (R8P13A)
- HPE Aruba Networking CX 10000-48Y6C Distributed Services Back-to-Front 6 Fans 2 Power Supplies Bundle (R8P14A)
- HPE Aruba Networking CX 10000-48Y6C Port to Power (FB) AC Power Supply Unit (R8R51A)
- HPE Aruba Networking CX 10000-48Y6C Power to Port (BF) AC Power Supply Unit (R8R52A)
- HPE Aruba Networking CX 10000-48Y6C Port to Power (FB) Fan (R8R53A)
- HPE Aruba Networking CX 10000-48Y6C Power to Port (BF) Fan (R8R54A)
- HPE Aruba Networking CX 10000 1U 2 post Rack Mount Kit (R8R55A)
- HPE Aruba Networking CX 10000 1U 4 post Rack Mount Kit (R8R56A)

Related publications

- Start Here: Installation, Safety, and Regulatory Information for the HPE Aruba Networking 10000 Switches
- AOS-Switch and AOS-CX Transceiver Guide
- AOS-CX software manuals

To view and download these publications, visit the HPE Networking Support Portal at https://networkingsupport.hpe.com/home.

HPE Aruba Networking 10000 multiport switches are store-and-forward devices offering low latency for high-speed networking with full network management capabilities.

This chapter describes these switches with the following information:

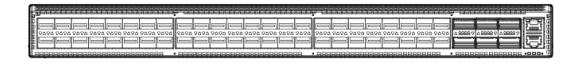
- Front of the switches:
 - Network ports
 - Management ports
 - Chassis and Port LEDs
 - LED behavior
 - Switch product label (Pull tab)
- Back of the switches:
 - Management ports
 - Power supplies
 - Fan trays
- Switch features

Overview

HPE Aruba Networking CX 10000 Distributed Services Switch are a new category of switches, ideally suited for enterprise data centers. The HPE Aruba Networking CX 10000 combines best-of-breed data center L2/L3 switching with the industry's first hardware-accelerated programmable processor (Pensando DSM), delivering stateful software-defined services inline with orders of magnitude scale and performance improvements over traditional data center switches.

Front of the switches

Figure 1 HPE Aruba Networking CX 10000-48Y6C Distributed Services switches (R8P13A/R8P14A)



Part Number	Description
R8P13A	HPE Aruba Networking CX 10000-48Y6C Distributed Services Front-to-Back Bundle

Part Number	Description
R8P14A	HPE Aruba Networking CX 10000-48Y6C Distributed Services Back-to-Front Bundle

Network ports

Switch	Model name	SFP28 ports	QSFP28 ports
R8P13A/R8P14A	HPE Aruba Networking 10000 48Y6C	48	6



For supported transceivers, see the latest version of the *Transceiver Guide*.

Split mode (QSFP28)

QSFP ports on the HPE Aruba Networking 10000 switch series are capable of operating as:

- 100G ports
- 40G ports
- Split into 4 individual 25G or 10G ports

Console port

HPE Aruba Networking 10000 switches include an RJ-45 serial console port on the front of the switch. This port is used to connect a console to the switch by using an RJ-45 serial cable (not supplied). A DB9to-RJ-45 console cable can be ordered from HPE: JL448A, Aruba X2C2 RJ45 to DB9 Console Cable.

The 10000 switches also include a USB-C console port on the rear of the switch. This port can be used to connect a console to the switch by using a standard USB-C cable (not supplied). The USB-C port has precedence for input. If both cables are plugged in, the console output is echoed to both the RJ-45 and the USB-C ports, but the input is only accepted from the USB-C port.



- Use of the USB-C port may require the installation of a standard USB driver. New Windows installs include the driver by default.
- USB driver available from HPE Aruba Networking: https://support.arubanetworks.com/ToolsResources/tabid/76/DMXModule/514/Default.aspx?EntryId=7512

For more information on the console connection, see Setup for Initial Configuration. The console can be a PC or workstation running a VT-100 terminal emulator, or a VT-100 terminal.

The HPE Aruba Networking CX mobile app and the HPE Aruba Networking USB-A Bluetooth adapter (separately orderable SKU# S1H23A) enable you to configure your switch from your mobile device. For information about using the Aruba CX mobile app to configure the switch, see the Fundamentals Guide for your switch and software release.

Out-of-band management (OOBM) port

This RJ-45 port is used to connect a dedicated management network to the switch. To use it, connect an RJ-45 network cable to the management port to manage the switch through Telnet from a remote PC or a UNIX workstation.

To use this port, the switch must have an IP address. IP settings can be configured through a console port connection or automatically from a DHCP/Bootp server.

A networked out-of-band connection through the management port allows you to manage data network switches from a physically and logically separate management network.

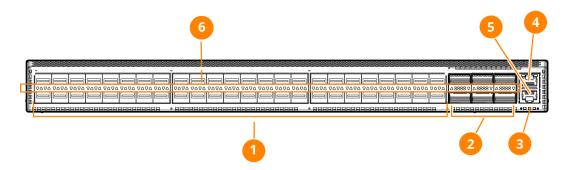
For more information, see the *Fundamentals Guide* for your switch.

USB-A aux port

The USB-A port is used for file management, downloading switch software or use of HPE Aruba Networking accessories. This port uses a USB Type-A connector.

Chassis and port LEDs on the front of the switch

Figure 2 Chassis and Port LEDs for the HPE Aruba Networking CX 10000-48Y6C Distributed Services switch



Label	Description
1	48 SFP28 Ports
2	6 QSFP28 Ports
3	Health and UID LEDs
4	1000/100/10 Mbps Out-of-Band-Management Port (labeled "Mgmt")
5	RJ Console Port (labeled "Console")
6	Port Status LEDs

LED behavior

LEDs	Function	Switch Behavior	LED State	Meaning
SFP28 port indicator	Displays Link/Activity or Mode information for the port.	Startup	OFF	AOS-CX: No valid link SVOS: Off
		Normal	OFF	No valid link
			Solid Green	Valid link indication

LEDs	Function	Switch Behavior	LED State	Meaning
		Fault	OFF	No fault
			FLASH Amber (Blinks synchronously with Global Status LED.)	Fault
QSFP port indicator (In split mode)	Displays Link/Activity or Mode information for the port.	Startup	OFF	AOS-CX: No valid link SVOS: Off
		Normal	OFF	No valid link
			Solid Green	Valid link indication
		Fault	OFF	No fault
			FLASH Amber (Blinks synchronously with Global Status LED.)	Fault
Out-Of-Band- Management Link (left)	Displays Link information for the OOBM port.	Startup	OFF	No valid link (AOS-CX and SVOS.)
Out-Of-Band- Management Activity (right)	Displays Activityinformation for the OOBM port	Startup	OFF	
		Normal	OFF	No valid link
			Solid Green	Valid link indication
			FLASH Full-Bright Green	
Global Status Indicator	Displays overall health status for the unit.	Startup	Solid Green	AOS-CX loading
			FLASH Green	SVOS: Self test in progress
		Normal	ON Green	AOS-CX: Self test PASS, Fans and PSUs OK
			FLASH Green	SVOS: Self test in progress

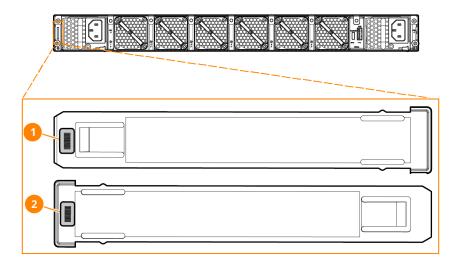
LEDs	Function	Switch Behavior	LED State	Meaning
		Fault	FLASH Amber	AOS-CX: Fault (Indicates Power supply, Fan tray or Port fault by FLASHING synchronously with faulted device. Can also blink alone to indicate thermal or endurance issues. See Event Logs for more detail on all faults.) SVOS: Self test failure
Unit Identification/Locator	Customer selectable through CLI to help ID/Locate unit.	Startup	OFF	-
		Normal	OFF (Unless configured by user to be ON Blue or FLASH Blue.)	-
			ON Blue	User configured to be ON
			FLASH Blue	User configured to FLASH
Back Status Indicator	Indicates status of modular assemblies on the back of the switch (Power supplies and Fan trays).	Startup	OFF	-
		Normal	ON Green	-
		Fault	FLASH Amber (Blinks synchronously with Global Status LED.)	PSU or Fan fault

Switch product label

The switch product label is an HPE Aruba Networking Orange-colored tab on the bottom right side of the switch front panel. Pull the tab out to view the product label information.

The product label information includes the part number, model number, serial number, and MAC address. The information and bar codes are duplicated on the top and bottom of the product label tab.

Figure 3 Aruba 10000 switch product label (pull tab)

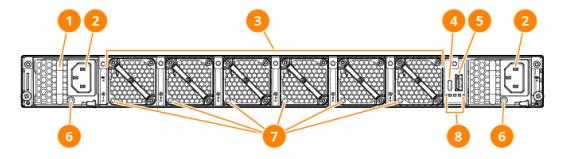


Label	Description
1	Country of origin and Serial number
2	Part number, Serial number and MAC address

Back of the switch

The back of 10000 switches include two power supply units and six fan trays.

Figure 4 Back of the HPE Aruba Networking 10000 switch (R8P13A/R8P14A)



Label	Description
1	PS1
2	AC Inlet C14 Sockets
3	Fan Trays (1-6)
4	USB-C Serial Console Port
5	USB2.0 Type-A Port (Labeled "Aux)

Label	Description
6	PS Status LEDs
7	Fan Status LEDs
8	Health and UID (locator) LEDs

Power supplies

The HPE Aruba Networking 10000 switch does not have a power switch; it is powered on when at least one installed power supply is connected to an active AC power source. The power supplies automatically adjust to any voltage between 100-127 and 200-240 volts and either 50 or 60 Hz. There are no voltage range settings required.



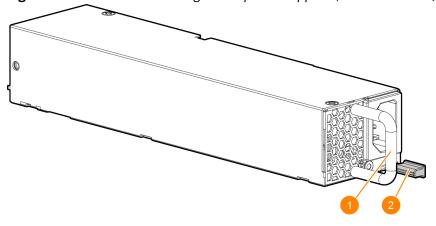
Never insert or remove a power supply while the power cord is connected. Verify that cord has been disconnected from the power supply before installation or removal.

The HPE Aruba Networking 10000 switch power supplies adapt electrical power for use with the switch. The chassis has two slots that can hold individual power supplies to support load sharing, redundancy, and fault tolerance. Two 800W color coded power supplies are available for use with HPE Aruba Networking 10000 switches. A red release latch indicates an Port-to-Power cooling air flow. A blue release latch indicates a Power-to-Port cooling air flow.



System airflow direction (Port-to-Power or Power-to-Port) is configured automatically at system initialization and cannot be reconfigured by the user. System airflow direction is determined by the power supply type installed in PS1 at initialization time (or PS2 if PS1 is absent or faulted). Any Fan tray or Power supply of conflicting airflow type will be disabled by the system. Ensure only matching fan trays and power supplies are used at any given runtime.

Figure 5 HPE Aruba Networking 10000 power supplies (R8R51A/R8R52A)



Label	Description
1	Release Latch
2	Pull Handle

The Aruba 10000 switch is shipped with two hot-swappable, field-replaceable, AC power supplies. Each power supply has a country-specific power cord for connection to an AC power outlet. The switch can operate with one active power supply.

Power supply information



For indoor use only. The switch, AC power cord and all connected cables are not designed for outdoor use.



During installation, ensure that AC power is NOT connected to the power supply being installed.



Shock hazard. To completely remove power from the switch, disconnect all power cords.



For important safety, environmental, and regulatory information, see Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products, available at http://www.hpe.com/support/Safety-Compliance-EnterpriseProducts

Brazil Statement	Este equipamento deve ser conectado obrigatoriamente em tomada de rede de energia	
	elétrica que possua aterramento (três pinos), conforme a Norma NBR ABNT 5410, visando	
	a segurança dos usuários contra choques elétricos.)	

Power supply status LED

Chassis LEDs	Function	State	Meaning
Status LED	Displays power supply status	ON green	The power supply is operating normally.
		OFF	The power supply is not providing its 12V output, unpowered, disabed or in failure mode.

Load sharing

Load sharing occurs when two power supplies are installed in the switch and turned on. Load sharing divides the total power load of the switch among both power supplies.

Redundancy

With power redundancy, the HPE Aruba Networking 10000 switch can continue normal operation even when one power supply fails or is powered off. When two power supplies are installed, if one becomes unavailable (fails, is powered off or removed) the remaining power supply provides full power for the device.

Even though the switch will run with one power supply removed, for thermal integrity reasons it is highly recommended to not remove a failed power supply, until the replacement can be installed.

Hot swapping

Hot swapping allows you to replace one failed power supply while the other provides full power. This makes it unnecessary to shut down the switch during the replacement procedure.



If both power supplies are faulted, missing and/or use misconfigured airflow direction, the system will shut down for five minutes due to insufficient cooling.



Never insert or remove a power supply while the power cord is connected. Verify that the cord has been disconnected from the power supply before installation or removal.

Fan trays

The HPE Aruba Networking 10000 switch is equipped with six field-replaceable, hot-swappable fan trays. Each fan tray features individual fans that pull air through the chassis from Port-to-Power or Power-to-Port.

- HPE Aruba Networking CX 10000-48Y6C Port to Power (FB) Fan: R8R53A
- HPE Aruba Networking CX 10000-48Y6C Power to Port (BF) Fan: R8R54A



In the event of missing fan trays, misconfigured airflow direction, and/or faulted fans, the switch will try to maintain adequate cooling by increasing fan speeds and/or disabling misconfigured devices. If adequate cooling cannot be maintained, the switch will power off for five minutes before rebooting and assessing cooling capabilities.



Fan trays and power supplies installed in an 10000 switch must have the same cooling air flow direction (port-to-power or power-to-port). Air flow direction in an 10000 switch is not controlled by software. To change the air flow direction, replace the power supplies and fan trays with power and fan tray units supporting the air flow direction you require.



A minimum of five working fan trays are required for operation. The system will automatically shutdown if overheating is detected. If fewer than six working fan trays are detected, the Global status, Rear status and corresponding Fan tray LEDs will FLASH amber.



If one fan tray is missing for more than three minutes the system will shutdown. If two or more fan trays are missing, the system will shutdown for five minutes and then reboot to reassess cooling capabilities.



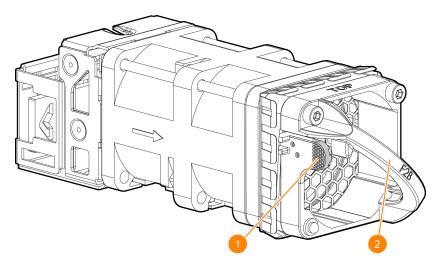
System airflow direction (Port-to-Power or Power-to-Port) is configured automatically at system initialization and cannot be reconfigured by the user. System airflow direction is determined by the power supply type installed in PS1 at initialization time (or PS2 if PS1 is absent or faulted). Any Fan tray or Power supply of conflicting airflow type will be disabled by the system. Ensure only matching Fan trays and Power supplies are used at any given runtime.

Fan trays are color-coded for Port-to-Power or Power-to-Port cooling airflow.

- Red release latch indicates Port-to-Power airflow.
- Blue release latch indicates Power-to-Port airflow.

Fan tray	Color code
HPE Aruba Networking CX 10000-48Y6C Port to Power(FB) Fan (R8R53A)	Red
HPE Aruba Networking CX 10000-48Y6C Power to Port(BF) Fan (R8R54A)	Blue

Figure 6 HPE Aruba Networking 10000 fan trays (R8R53A/R8R54A)



Label	Description
1	Pull Handle
2	Release Latch

The switch can tolerate the failure of a single fan tray while maintaining a safe operating temperature. The switch may continue to operate with one failed fan tray. If the switch reaches an overtemp condition, the switch will shut down. For best operation, the failed fan tray should be replaced as soon as possible.

If one fan tray has failed, the Global status, Back status and failed Fan tray LED will FLASH amber. If multiple Fan trays have failed, the switch will power off and reboot in 5 minutes to reassess cooling capabilities.



The HPE Aruba Networking 10000 switch is not compatible with fan trays from other HPE Aruba Networking hardware platforms.

Fan tray status LED

Fan tray LED	Function	State	Meaning
Status LED	To display fan tray status.	ON green	The fan tray is operating normally
FLASH amber (OS-CX)	The fan tray has been disabled by the system due to a failed fan, insertion of an illegal fan tray or other fault. (All fault events that occur in OS-CX will correspond to a warning available in the Event Log.)	em due to a failed fan, n of an illegal fan tray or ult. (All fault events that OS-CX will correspond to a	

Use the **show environment fan** command for fan tray status information. (See the *Fundamentals Guide* for your switch.)

Switch features

The features of the 10000 switches include:

- Combinations of QSFP28, SFP28, and SFP28 ports.
 - For a secure environment, all ports are disabled by default.
- Dual power supplies: Adding a second power supply provides redundant system power. If one of the power supplies fails, the second power supply continues to provide the power necessary to keep the switch running.
- Easy management of the switch through several available interfaces:
 - Command line interface: A full featured, easy to use, VT-100 terminal interface for out-of-band switch management.
 - **Web browser interface:** An easy to use built-in graphical interface that can be accessed from common web browsers.
- Support for up to 4094 IEEE 802.1Q-compliant VLANs so you can divide the attached end nodes into logical groupings that fit your business needs.
- Support for many advanced features to enhance network performance: For a description, see the OS-CX guides for your switch.
- Ability to update the switch software. To download product updates, go to the <u>HPE Networking Support Portal</u>.

The following sections show how to install the switch. For mounting options, see <u>Mount the switch</u> or contact your HPE Aruba Networking representative or HPE Aruba Networking authorized reseller.

Included parts

The 10000 switch is shipped with the following components:

- Documentation kit
- Power cord: The following (part number or J-number/SKU) are orderable through HPE Aruba Networking purchasing. Two power cords required per switch.

Argentina	8121-0729 J9891A	Israel	8121-1004 J9899A
Australia/New Zealand	8121-0837 J9883A	Japan	8121-1143 J9893A
Brazil	8121-1071 J9894A	Switzerland	8121-0738 J9898A
Chile	8121-0735 J9886A	South Africa	8121-0737 J9897A
China	8121-0943 J9890A	Taiwan	8121-0964 J9887A
Continental Europe/South Korea	8121-0731 J9885A	Philippines/Thailand	8121-0734 J9895A
Denmark	8121-0733 J9888A	UK/Hong Kong/Singapore/Malaysia	8121-0739 J9884A
India	8121-0564 J9892A	US/Canada/Mexico	8121-1141 J9896A
NA Hi-Voltage (non-locking) C13 to NEMA 6-20	8120-3996 J9936A	PDU NA/Japan/TW/Rest of World	142263- 001 JL697A
PDU India-only	P09371-001 JL671A		

製品には、同梱された電源コードをお使い下さい。同梱された電源コードは、他の製品では使用出来ません。

Parts not included



If you have not already done so, order an HPE Aruba Networking rack mount kit for use with your 10000 switch.

Rack mounting your HPE Aruba Networking 10000 switch is supported using these rack mount kits:

■ HPE Aruba Networking CX 10000 1U 4 post Rack Mount Kit (R8R56A)

A DB9-to-RJ-45 console cable can be ordered from HPE: JL448A, Aruba X2C2 RJ45 to DB9 Console Cable.

Installation procedures for 10000 switches

- 1. Prepare the installation site
- 2. Install power supplies
- 3. Install fan trays
- 4. Power-on the switch and check LEDs
- 5. Power off the switch
- 6. Mount the switch
- 7. Install Transceivers (optional)
- 8. Connect the Switch to a Power Source
- 9. Setup for Initial Configuration

Installation precautions and guidelines

To help avoid personal injury or product damage when installing your switch, read the following installation precautions and guidelines.

- Do not mount the switch on a wall, under a table, or under any other horizontal surface.
- Mount devices installed in a rack or cabinet as low as possible. Put the heaviest devices at the bottom and progressively lighter devices positioned higher.



- To prevent the rack or cabinet from becoming unstable and/or falling over, ensure that it is adequately
- The switch may use more than one power supply cable. To fully power down the switch, you must disconnect all power supply cables from the switch.

- Do not ship any switch in a rack without checking for restrictions in the latest *Installation and Getting Started Guide*. Otherwise, you may void the switch warranty.
- Ensure the power source circuits are properly grounded. Then connect the switch to the power source by using the power cord supplied with the switch. For more information on power cords, see Power Cords.
- When installing the switch, the AC outlet should be near the switch and be easily accessible in case the switch must be powered off.
- Ensure that the power cord and network cables at the switch mounting location do not create a tripping hazard.



- Do not install the switch in an environment where the operating ambient temperature exceeds its specification.
 See the environmental operating temperature information in the Environmental Specifications section of this guide.
- Ensure that the switch does not overload the power circuits, wiring, and over-current protection. To determine the possibility of overloading the supply circuits, add the ampere ratings of all devices installed on the same circuit as the switch. Then compare the total with the rating limit for the circuit. The maximum ampere ratings for a device are usually printed near the device AC power connectors.
- Do not block any ventilation openings on the front or rear of the switch.
- Leave a minimum of 6 inches (15.24 cm) for cooling at the front and back of the switch. For the air flow direction, see the Fan trays section of this guide.
- If a power supply must be removed and reinstalled, wait at least 5 seconds before reinstallation. Otherwise, damage to the switch may occur. The power supply needs this time to bleed off any retained power.



- The switch port side transceiver slots support SFP, SFP+, SFP28, QSFP+ and QSFP28 transceivers.
- For more information, see the latest version this guide and the *Transceiver Guide*.

Grounding the Switch

Read the following grounding guidelines prior to instaling your switch.



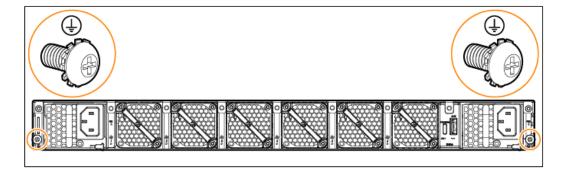
- The equipment must be grounded. Never defeat the ground conductor or operate the equipment in the absence of suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available.
- When installing or replacing the unit, the ground must always be made first and disconnected last.
- This equipment is intended to be grounded to comply with emission and immunity requirements. Ensure that the switch functional ground lug is connected to earth ground during normal use.



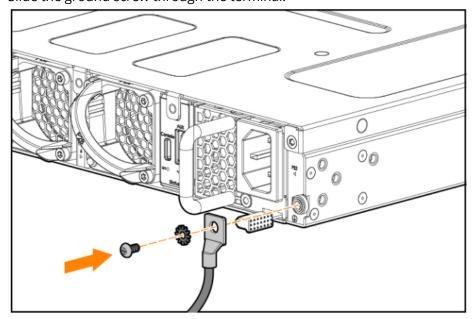
- To make sure that the equipment is reliably connectd to earth ground, follow the grounding procedure instructions and use a UL-listed ring terminal lug suitable for 10-to-8 AWG wire.
- Use at least a 10 AWG (5.26 mm2) conductor to connect to the external grounding screw.

To ground the switch:

- 1. Locate the ground lug.
 - R8P13A
 - R8P14A



- 2. Use a Phillips screwdriver to remove the ground screw (M5) from the switch. Save the screws for later use.
- 3. Crimp and strip 7mm of the grounding wire.
- 4. Insert the grounding wire into the ring terminal lug, then crimp the terminal to the wire.
- 5. Slide the ground screw through the terminal.



- 6. Insert the ground screw (M5) into the functional ground screw opening on the front panel.
- 7. Use a ratcheting torque screwdriver to tighten the ground screws and ring terminal to the switch front panel. The torque should not exceed 6 kg-cm (5.2 lb-in).

8. Attach the other end of the ground wire to an appropriate ground, such as a ground bus, a grounded DIN rail, or a grounded bare rack.

Prepare the installation site

Cabling Infrastructure: Ensure the cabling infrastructure meets the necessary network specifications. **Installation Location**: Before installing the switch, plan its location and orientation relative to other devices and equipment:

- In the front of the switch, leave a minimum of 6 inches (15.24 cm) of space for the twisted-pair and fiber-optic cabling.
- In the back of the switch, leave a minimum of 6 inches (15.24 cm) of space for the power cord.

Cooling air flow in HPE Aruba Networking 10000 switches is Port-to-Power or Power-to-Port, depending on which power supply and fan tray options are installed. To reverse the cooling air flow direction in an 10000 switch, you must replace the existing power supplies and fan trays with power supplies and fan trays having the opposite air flow direction. All fan trays and power supplies installed in an 10000 switch must have the same air flow direction. See <u>Fan trays</u> for further detail.



To avoid personal injury or product damage, review <u>Installation precautions and guidelines</u> before starting installation.

Install power supplies

Skip this step if two power supplies are already installed in the switch

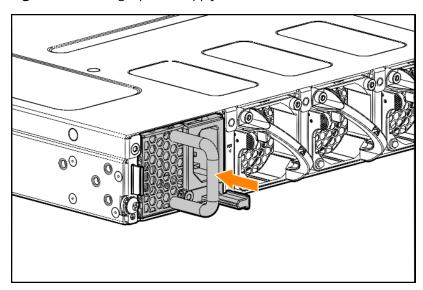
If two power supplies are not already installed in the switch, install matching power supplies in both slots before proceeding.

- HPE Aruba Networking CX 10000-48Y6C Port to Power (FB) AC Power Supply Unit (R8R51A)
- HPE Aruba Networking CX 10000-48Y6C Power to Port (BF) AC Power Supply Unit (R8R52A)



- A red-colored power supply release latch indicates a Port-to-Power air flow. A blue-colored power supply release latch indicates a Power-to-Port air flow.
- Power supply air flow direction must match.

Figure 7 *Installing a power supply*



Install fan trays

Skip this step if all six fan tray slots are already populated with fan trays. Use the following steps to install a fan tray in any empty fan tray slot.

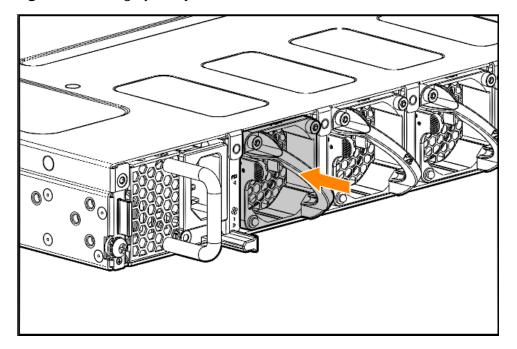


- Ensure that a replacement fan has the same airflow as other fan trays installed in the switch (Port-to-Power or Power-to-Port).
- A red-colored fan handle indicates a Port-to-Power air flow. A blue-colored fan handle indicates a Power-to-Port air flow.
- 1. Remove the new fan tray from its packaging, being careful to not touch any of the circuitry on the board.
- 2. Insert the new fan tray fully into the slot so that its face plate is flush with the back face of the switch and the latch clicks.

Figure 8 Locating a fan tray



Figure 9 Installing a fan tray



Power-on the switch and check LEDs

Prerequisites

The HPE Aruba Networking 10000 switch does not contain a power on/off switch. It is turned on by connecting the AC power cord to the switch and an AC power source.

Check LEDs for proper switch operation. For further detail see Checking the Switch LEDs

Power off the switch

Prerequisites

Remove the power cord from the switch and from the power source.

Mount the switch

The supported mounting options for the HPE Aruba Networking 10000 switch include:

HPE Aruba Networking CX 10000 1U 4 post Rack Mount Kit (R8R56A)

4-Post rack mountable with 4-Post rack mount kit in Port-to-Power or Power-to-Port configurations.

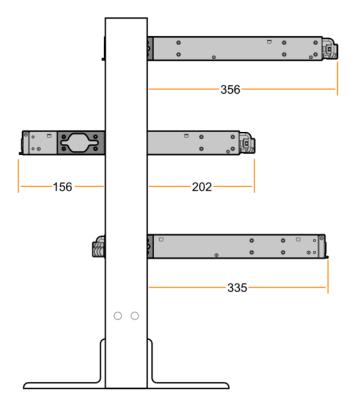
CTO/Rack-Shippable

4-Post rack

HPE Aruba Networking CX 10000 1U 2 post Rack Mount Kit (R8R55A)

Brackets mount in three positions:

- Front position (switch extends 356 millimeters behind rack post)
- Center-of-Gravity (switch protrudes 156 millimeters from the front of the rack post and 202 millimeters behind the rack post)
- Rear position (switch extends 335 millimeters behind the rack post)





See Installation precautions and guidelines before mounting your switch.

Two-post Rack Mount Option

The switch is designed to be mounted in any EIA-standard 19-inch telco rack or communication equipment cabinet using the HPE Aruba Networking X412 1U Universal 2-Post Rack Mount Kit (R8R55A; sold separately).



For safe operation, please review the mounting precautions in Installation precautions and guidelines, before mounting a switch.



The 12-24 screws supplied with the two-post rack mount kit are the correct threading for standard EIA/TIA open 19- inch racks. If installing the switch in an equipment cabinet such as a server cabinet, use the clips and screws that came with the cabinet in place of the 12-24 screws that are supplied with the two-post rack mount kit.

Complete step 1, and plan which four holes you will be using in the cabinet and install all four clips. Then proceed to step 2.

1. Use a T20 drive screwdriver and attach the mounting brackets to the switch with the included 8-mm M4 screws.

The brackets can be attached in three different positions to achieve the following:

- Front position (front of switch, port side, is flush with front of rack).
- Center-of-Gravity position (switch is centered with weight evenly distributed).
- Rear position (rear of switch, power side, aligns with front of rack some components protrude, not flush).



See Mount the switch for further detail.

Figure 10 Attaching two-post mounting brackets to the switch

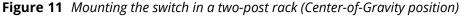


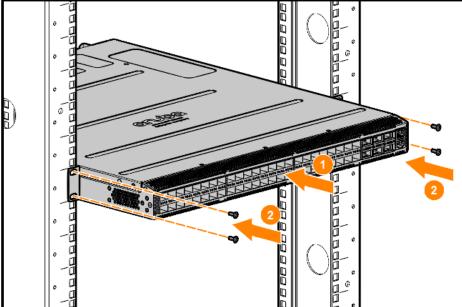
For safe reliable installation, only use the screws provided in the accessory kit to attach the mounting brackets to the switch.



The mounting brackets have multiple mounting holes and can be rotated allowing for a wide variety of mounting options.

2. Hold the switch with attached brackets up to the rack and move it vertically until rack holes line up with the bracket holes, then insert and tighten the four number 12-24 screws, attaching the brackets to the rack.





Four-Post Rack Mount Option

The HPE Aruba Networking 10000 switch can be mounted in four-post racks and cabinets by using the HPE Aruba Networking CX 10000 1U 4 post Rack Mount Kit (R8R56A); sold separately.



For safe operation, please read the mounting precautions in <u>Installation precautions and guidelines</u>, before mounting a switch.



The rack rails are intended for ease of installation only, do not use rails to support the switch in any extended position. Switch must be immediately secured with screws after installation.



Complete step 1, and plan which holes you will be using in the cabinet and install all four clips. Then proceed to step 2.

1. Determine the orientation of the switch in the rack (front- or rear-facing). Then, tighten the six flat-head M4 Torx head screws included using a T20 to 13in-lbs wrench.

Figure 12 Attaching four-post mounting brackets to the switch (front-to-back)

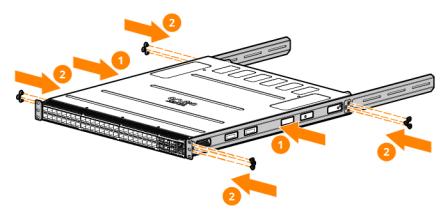
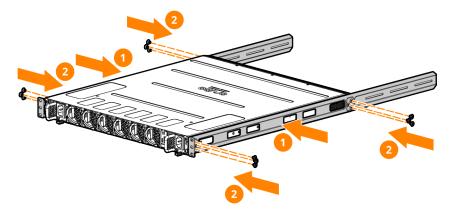


Figure 13 Attaching four-post mounting brackets to the switch (back-to-front)



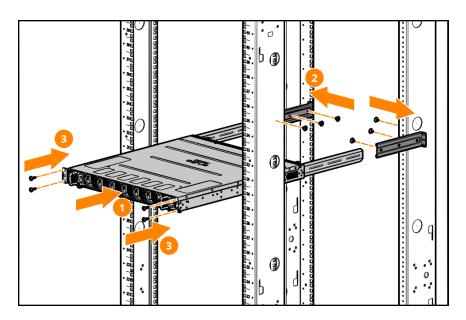


For safe, reliable installation, only use the screws provided in the accessory kit to attach the mounting brackets to the switch.

- 2. Attach the rack slides to the sides of the switch using the included 10-32 Torx head screws. Tighten the screws with a T25 to 13 in-lbs wrench.
- 3. Insert the rack mount and chassis into the rack, making sure to align the rail mount tips to the mechanical B2F and F2F ears.
- 4. Attach the included 10-32 Torx head screws and tighten them using the T20 to 13 in-lbs wrench.

Figure 14 *Mounting the switch in a four-post rack (front-to-back)*

Figure 15 *Mounting the switch in a four-post rack (back-to-front)*



5. Secure the rack mount to the rack ears on each side using three M3 T20 Panhead screws and tighten them with the T20 to 13 in-lbs wrench.

Figure 16 *Securing switch in rack (front-to-back)*

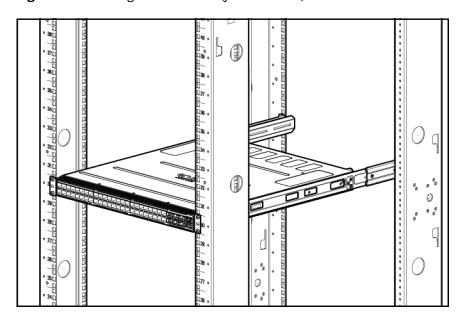
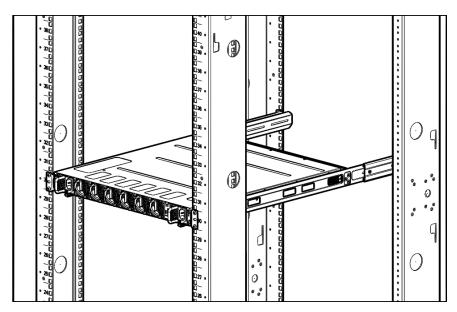


Figure 17 *Securing switch in rack (back-to-front)*



Install Transceivers

Hold the transceiver by its sides and gently insert it into the switch until it clicks into place. When a transceiver is inserted, the switch authenticates it. This can take 1-3 seconds, with the worst case being 5 seconds.

- HPE Aruba Networking transceivers are Class 1 laser devices. Avoid direct eye exposure to the beam coming from the transmit port.
- The transceivers operate only at full duplex. Half duplex operation is not supported.

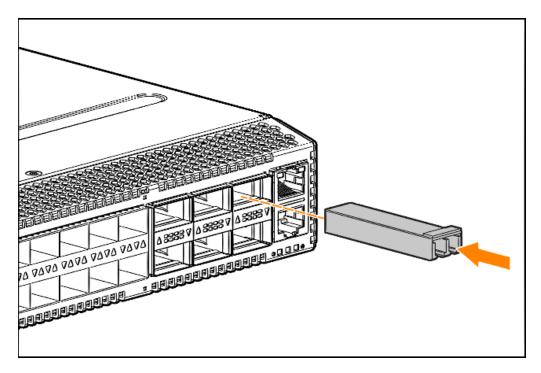


Use of supported genuine HPE Aruba Networking transceivers is always recommended. Non-HPE-Aruba-Networking SFP28/QSFP+/QSFP28 transceivers are not supported. Non-HPE-Aruba-Networking SFP/SFP+ transceivers can be used in unsupported transceiver mode, but no support or warranty will be provided. Should you require additional transceivers, contact your HPE Aruba Networking sales representative or an authorized reseller.



- Always disconnect the network cable from a transceiver before installing it in the switch.
- You can install or remove a transceiver from an SFP/QSFP slot without having to power off the switch.
- For more transceiver support information for your switch model, see the ArubaOS-Switch and ArubaOS-CX Transceiver Guide.

Installing a transceiver



Interface Group Operation

The SFP28 ports in the HPE Aruba Networking CX 10000 Distributed Services Switch 48Y6C (R8P13A/R8P14A) are organized into an interface-group of 4 ports. All transceivers in that interface-group must have the same speed. For example, if the interface-group is configured for 25 Gbps operation, any 10 Gbps transceivers installed will be in conflict with the interface-group configuration and will not be enabled. Any interface in conflict with the current configuration will cause a fault event to be logged in the event log, the interface will be labeled as a "group speed mismatch", and the port LED will flash amber to indicate an installation error was detected. All fault indications will flash with the Chassis Status LED to alert the user.

In the default switch configuration, the interface-group is configured to 25 Gbps. To configure the speed for an interface-group to 10 Gbps, use the system interface-group **<GROUP-ID> speed <10g|25g>** command. For example, to configure interface-group 1 for 10g, use this command: **switch(config)# system interface-group 1 speed 10g**. Once entered, the switch will present the warning and required user response:

Changing the group speed will disable all member interfaces that do not match the new speed. Continue (y/n)? \boldsymbol{y}

Connect the Switch to a Power Source

- 1. If two power supplies are not already installed in the switch, see Install power supplies.
- 2. Plug the included power cords into the power supply's power connector and into a nearby AC power source.
- 3. Check the LEDs. See Chassis and port LEDs on the front of the switch.



One power supply provides power to operate the switch. Installing a second power supply can provide power to the switch in case the initial power supply fails. If the power supplies are plugged into different AC power sources, redundant power can be supplied in case of loss of one of the AC power sources.

Setup for Initial Configuration

You can perform the initial configuration of the switch using one of these methods:

- Using Zero Touch Provisioning (ZTP): Use ZTP to configure a switch automatically from a remote server. The switch must be in the factory default configuration. If ZTP is to be used, your network administrator or installation site coordinator must provide an RJ-45 cable connected to the appropriate network. Connect the switch to the network using the RJ-45 out-of-band management port and power on the switch (or power off, then power on the switch). The ZTP operation is attempted for the first 10 minutes after the switch is powered on. For more information about ZTP, see the *Fundamentals Guide* for your switch and software release.
- Using the Aruba CX mobile app: The Aruba CX mobile app and the Aruba USB-A Bluetooth adapter (separately orderable SKU# S1H23A) enable you to configure your switch from your mobile device. For information about using the Aruba CX mobile app to configure the switch, see the Fundamentals *Guide* for your switch and software release.
- Using an out-of-band serial console: Use a workstation configured with suitable VT-100 terminal emulation software and connect the workstation to the switch's RJ-45 Console Port. A DB9-to-RJ-45 console cable can be ordered from HPE: JL448A, HPE Aruba Networking X2C2 RJ45 to DB9 Console Cable. For more information about this method see Initial Configuration with an Out-of-Band Serial Connection.
- Using connections to the out-of-band dedicated management network: Use a workstation configured with suitable VT-100 terminal emulation software and SSH software. Connect the workstation and the switch to the same management network. Connect the switch to the network using the RJ-45 out-of-band management port. For more information about using this method, see the Fundamentals Guide for your switch and software release. The switch can simultaneously support one console session through the console port and multiple network SSH sessions through the management port.

Connect Network Cables

Connect the network cables from the network devices or your patch panels to the RJ-45 out-of-band management port on the switch or to any transceivers you have installed in the switch. See Prepare the installation site for further detail.

Using RJ-45 Out-of-band Management Port

If you plan to manage the switch from a dedicated management network, connect an RJ-45 network cable from the management network to the Mgmt port. The Mgmt port supports 10, 100, and 1000 Mbps connections.

To connect:

Push the RJ-45 plug into the RJ-45 port until the tab on the plug clicks into place. When power is on for the switch and for the connected device, the Link LED for the port should light to confirm a powered-on device (for example, an end node) is at the other end of the cable.

If the Link LED does not turn on when the network cable is connected to the port, see Diagnosing with the LEDs in the Troubleshooting chapter.

To disconnect:

Press the small tab on the plug and pull the plug out of the port.

Connecting Cables to Transceivers

If you have any transceivers installed in the switch, the type of network connections you will need to use depends on the type of transceivers installed. See <u>Cabling and Technology Information</u>.

For transceiver ports, and in general for all the switch ports, a network cable from an active network device is connected to the port. If the port LED does not come on when the network cable is connected to the port, see Diagnosing with the LEDs in the Troubleshooting chapter.



Ports are disabled by default.

Connect to Console Port

To connect a console to the switch, follow these steps:

- 1. Connect the PC or terminal to the switch's Console Port using a console cable (JL448A; sold separately).
- 2. Turn on the terminal or PC's power and, if using a PC, start the PC terminal program.
- 3. Press [Enter] two or three times. When prompted to log in specify admin. When prompted for the password, press [Enter]. (By default, no password is defined.)

You are placed into the manager command context, which is identified by the prompt: switch#. For example:

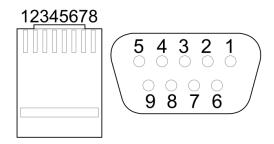
```
login as: admin
Password:
switch#
```

If you want to continue with console management of the switch at this time, see the *Fundamentals Guide* for initial configuration steps. For more detailed information, refer to the switch software manuals for your switch.

Console Cable Pinout

The HPE Aruba Networking X2C2 RJ45 to DB9 Console Cable (JL448A) has an RJ-45 plug on one end and a DB-9 female connector on the other end.

RJ-45 to DB-9 pinouts



RJ-45 (Signal reference from chassis)	>	DB-9 (Signal reference from PC)	
Reserved	1	8	СТЅ
Reserved	2	6	DSR
TXD	3	2	RXD
Reserved	4	1	DCD
GND	5	5	GND
RXD	6	3	TXD
Reserved	7	4	DTR
Reserved	8	7	RTS
-	-	9	RI

This chapter describes how to remove and install the following components:

- Power supply
- Fan tray

The power supplies and fan trays are hot swappable. You do not need to power off the switch before installing or replacing a power supply or fan tray.



- The switch and its components are sensitive to static discharge. Use an antistatic wrist strap and observe all static precautions when replacing components.
- If a power supply must be removed and then reinstalled, wait at least 5 seconds before reinstallation. Otherwise, damage to the switch may occur. The power supply needs this time to bleed off any retained power.

Replacing a Power Supply



Never insert or remove a power supply while the power cord is connected. Verify that cord has been disconnected from the power supply before installation or removal.

If the switch is configured with a redundant power supply, the switch will not suffer any loss of traffic or performance if a power supply fails. To maintain system redundancy, a failed power supply should be replaced as soon as possible. The LED on PSU1 or PSU2 will be on or flashing amber if faulted. Two power supplies are available for use with the switch:

- HPE Aruba Networking CX 10000 800W 100-240VAC (R8R51A) (Port-to-Power Airflow)
- HPE Aruba Networking CX 10000 800W 100-240VAC (R8R52A) (Power-to-Port Airflow)

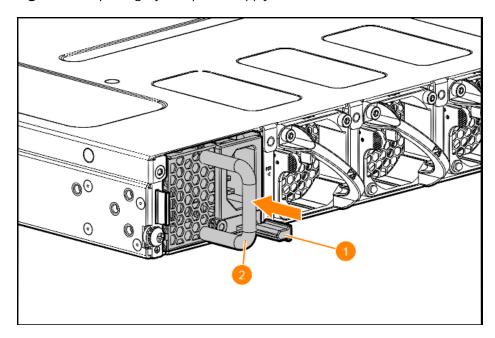


Cooling air flow (Port-to-Power or Power-to-Port) must be the same for both the power supply and the fans installed in the switch.

To remove an AC power supply:

- 1. Remove the AC power cable from the power supply's connector.
- 2. Grasping the handle of the failed power supply, use the Release Latch to release the locking mechanism.

Figure 18 Replacing a failed power supply



Label	Description
1	Release latch
2	Power supply pull handle

- 3. Insert the new power supply. Slide it all the way in until the locking mechanism clicks into place.
- 4. Connect the AC power cable to the new power supply's connector

Replacing a Fan Tray

The switch is equipped with six field-replaceable, hot-swappable fan trays. The switch can tolerate the failure of a single fan tray while maintaining a safe operating temperature. To maintain system redundancy, a failed fan tray should be replaced as soon as possible. The Fan LED will FLASH amber, indicating a fan tray has failed.

- The HPE Aruba Networking 10000 switch is not compatible with fan trays from other HPE Aruba Networking hardware platforms.
- After removing a fan tray, wait at least five seconds before inserting a replacement fan tray in the same slot.
- Replace only one fan tray at a time. Removing more than one fan tray at a time compromises system cooling, risks damage to the hardware, and can cause the switch to shut down abruptly.
- If there are less than six fan trays installed, a three minute count down timer is triggered. If six fan trays are not present before the countdown expires, the switch will automatically power down for five minutes and then reboot. For this reason, it is not recommended to remove a failed fan tray, until you have the replacement fan tray prepared.

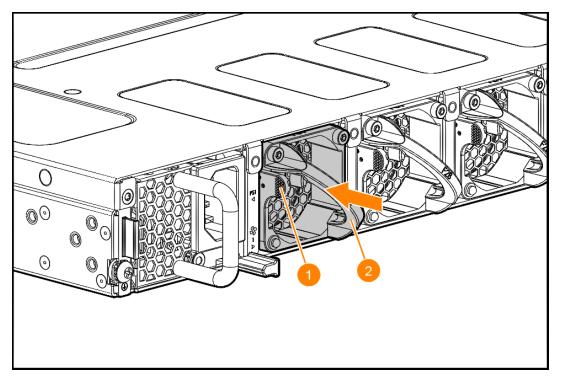


Ensure that a replacement fan tray has the same airflow as other fan trays installed in the switch (Portto-Power or Power-to-Port).

To replace a fan tray:

- 1. Identify the fan tray by its status LED. The fan tray LED will be FLASHING amber.
- 2. Remove the new fan tray from its packaging, being careful to not touch any of the circuitry on the board.
- 3. Grasping the handle of the fan tray, use the Release Latch to release the locking mechanism and pull the fan tray straight out to remove it from its slot.
- 4. Insert the new fan tray fully into the slot so that its face plate is flush with the back face of the switch and the latch clicks. If the switch is connected to an AC power source, the fan tray should immediately start running.

Figure 19 *Replacing a fan tray*



Label	Description
1	Fan tray release latch
2	Fan tray handle

This chapter describes how to troubleshoot your switch. This document describes troubleshooting primarily from a hardware perspective. You can perform more in-depth troubleshooting on these devices using the software tools available with the switches, including the full-featured console interface, the built-in web browser interface, Aruba Central or Aruba AirWave.

This chapter describes the following:

- Basic Troubleshooting Tips
- Diagnosing with the LEDs
- Hardware Diagnostic Tests

Basic Troubleshooting Tips

Most problems are caused by the following situations. Check for these items first when starting your troubleshooting:

- **Faulty or loose cables.** Look for loose or obviously faulty connections. If the cables appear to be OK, make sure the connections are snug. If that does not correct the problem, try a different cable.
- Non-standard cables. Non-standard and miswired cables may cause network collisions and other network problems, and can seriously impair network performance. Use a new correctly-wired cable or compare your cable to the <u>Cabling Specifications</u>, Cabling and technology information for pinouts and correct cable wiring.
- Improper network topologies. It is important to make sure you have a valid network topology. Common topology faults include excessive cable length and excessive repeater delays between end nodes. If you have network problems after recent changes to the network, change back to the previous topology. If you no longer experience the problems, the new topology is most likely at fault. In addition, you should make sure that your network topology contains no data path loops. Between any two end nodes, there should be only one active cabling path at any time. Data path loops can cause broadcast storms that will severely impact your network performance.
 For your switch, if you want to build redundant paths between important nodes in your network to

provide some fault tolerance, you should enable **Spanning Tree Protocol** support on the switch. This ensures that only one of the redundant paths is active at any time, thus avoiding data path loops. Spanning Tree can be enabled through the switch console or the web browser interface. For more information on Spanning Tree, see the *Layer 2 Bridging Guide* for your switch.



By default, ports do not run selftest at boot. To enable port selftest on boot, save the **no fastboot** configuration to the switch. See AOS-CX software documentation for further detail.

Diagnosing with the LEDs

LED Patterns for General Switch Troubleshooting

- 1. Check in the table for the LED pattern you see on your switch.
- 2. Refer to the corresponding diagnostic tip on the next few pages.

PSU1/PSU2 LEDs	Global Status	Back	Fan tray LED	Port LED	Diagnostic tip
Off with power cords plugged in	-	-	-	-	1
On green	On green	-	-	Off with cable connected	7
On green	On green	-	-	On, but the port is not communicating	8

Diagnostic Tips

Tip	Problem	Solution
1	Both switch power supplies are not plugged into an active AC power source.	Verify the AC power source works by plugging another device into the outlet. Or try plugging the power supplies into different outlets or try different power cords. If the problem is still not resolved, both power supplies may be faulty.

Tip	Problem	Solution
2	The PSU with the LED off is not plugged into an active AC power source or has failed.	Verify the power cord is plugged into an active power source and to the power supply. Make sure these connections are snug. If the PS1/PS2 LED is still not on, verify the AC power source works by plugging another device into the outlet. Or try plugging the switch into a different outlet or try a different power cord.
		If the power source and power cord are OK and this condition persists, the switch power supply may have failed. Call your HPE Aruba Networking authorized network reseller, or use the electronic support services from HPE Aruba Networking to get assistance.
		Try power cycling the PSU or removing and re-inserting the PSU. See Replacing a Power Supply.
		If the condition persists, the switch power supply has failed. Call your HPE Aruba Networking authorized network reseller, or use the electronic support services from HPE Aruba Networking to get assistance.
		This occurs when the power supply does not match the defined system airflow. The PSU release tab should be a different color than the other supply and the fan trays.
		Replace power supply with one with the correct airflow. See Replacing a Power Supply.
3	Fan tray with the flashing amber LED may have failed or uses incorrect airflow direction.	Check the airflow direction and replace with the correct fan tray if needed. Otherwise, try removing the fan tray and reinserting. See Replacing a Fan Tray. If the condition persists, the fan tray has failed.

Tip	Problem	Solution
6	The network port for which the LED is flashing has experienced a self test, initialization failure or group speed mismatch.	Check the switch Event Log and show interface command output for indication of the fault condition. If a port failed selftest, contact HPE Aruba Networking support. If there is a group speed mismatch, see Interface Group Operation . If the port has a transceiver installed, verify the transceiver is a supported HPE Aruba Networking transceiver for SFP28/QSFP+/QSFP28. If using an unsupported SFP/SFP+ transceiver, confirm that unsupported transceiver mode is enabled. For a list of supported transceivers, see the ArubaOS-Switch and ArubaOS-CX Transceiver Guide.
		The transceivers are also tested when they are "hot-swapped"—installed or changed while the switch is powered on. To verify the transceiver has failed, remove and reinstall the transceiver without powering off the switch. If the port fault indication reoccurs, you will have to replace the transceiver. Check the event log to see why the transceiver failed. To get assistance, call your HPE Aruba Networking authorized network reseller, or use the electronic support services from HPE Aruba Networking.

Tip	Problem	Solution
7	The port is not able to establish link.	Try the following procedures:
		For the indicated port, verify that both ends of the cabling, at the switch and the connected device, are connected properly.
		Verify the connected device and switch are both powered on and operating correctly.
		Verify you have used the correct cable type for the connection:
		For fiber-optic connections, verify the transmit port on the switch is connected to the receive port on the connected device, and the switch receive port is connected to the transmit port on the connected device.
		The cable verification process must include all patch cables from any end devices, including the switch, to any patch panels in the cabling path.
		Verify the port has not been disabled through a switch configuration change. You can use the console interface, or, if you have configured an IP address on the switch, use the Web browser interface to determine the state of the port and re-enable the port if necessary.
		Verify the switch port configuration matches the configuration of the attached device. For example, if the switch port is configured as "Full-duplex", the port on the attached device also MUST be configured as "Full-duplex". If the configurations don't match, the results could be a very unreliable connection, or no link at all.
		Run an internal selftest on the port. For example, to run a selftest on port 1/1/12:
		diagnostics diagnostics loopback 1/1/12
		If the command reports fail, contact Support. There may be a hardware fault.
		If the other procedures don't resolve the problem, try using a different port or a different cable.

Tip	Problem	Solution
8	The port gets link but does not forward traffic.	Use the switch console to see if the port is part of a dynamic trunk (through the LACP feature) or to see if Spanning Tree is enabled on the switch, and to see if the port may have been put into a "blocking" state by those features. The show lacp interfaces command displays the port status for the LACP feature; the show spanning-tree command displays the port status for Spanning Tree.
		Also check the Port Status screen using the show interfaces command to see if the port has been configured as "disabled".
		Other switch features that may affect the port operation include VLANs, IGMP, and port group speed settings. Use the switch console to see how the port is configured for these features.
		Also ensure, that the device at the other end of the connection is indicating a good link to the switch. If it is not, the problem may be with the cabling between the devices or the connectors on the cable.

Hardware Diagnostic Tests

Testing the switch by resetting it

If you believe the switch is not operating correctly, you can reset the switch to test its circuitry and operating code. To reset a switch, either:

- Unplug and plug in the power cord (power cycling). Wait a minimum of five seconds after unplugging, before plugging the power cord back in.
- Reboot the switch through the CLI with the **boot system** command.



Power cycling the switch causes the switch to reset. The reset process also causes any network traffic counters and the System Up Time timer to reset to zero.

Checking the Switch LEDs

See <u>Diagnosing with the LEDs</u> for information on interpreting the LED patterns.

Checking Console Messages

Useful diagnostic messages may be displayed on the console screen when the switch is reset. Connect a PC running a VT-100 terminal emulator program to the switch's Console Port and configure it to run at 115200 baud, and with the other terminal communication settings shown in Terminal configuration. Then, when you reset the switch, note the messages that are displayed. Additionally, you can check the switch event log, which can be accessed from the console using the show events command.

Testing Switch-to-Device Network Communications

You can perform the following communication tests to verify the network is operating correctly between the switch and any connected device that can respond correctly to the communication test.

- **Link Test:** a physical layer test that sends IEEE 802.2 test packets to any device identified by its MAC address.
- **Ping Test:** a network layer test used on IP networks that sends test packets to any device identified by its IP address.

These tests can be performed through the switch console interface from a terminal connected to the switch or through a Telnet connection, or from the switch's web browser interface.

Testing End-to-End Networking Communications

Both the switch and the cabling can be tested by running an end-to-end communications test—a test that sends known data from one network device to another through the switch. For example, if you have two PCs on the network that have LAN adapters between which you can run a link-level test or Ping test through the switch, you can use this test to verify that the entire communication path between the two PCs is functioning correctly. See your LAN adapter documentation for more information on running a link test or Ping test.

Battery Statements:

- Where a battery incorporated by Hewlett Packard Enterprise is too small to bear the CE marking, it conforms with applicable requirements.
- These switches use a lithium battery. Do not attempt to replace the battery. Return the switch to Hewlett Packard Enterprise for battery replacement.
- The only indicator of battery failure is the failure of the switch internal clock to keep the correct time across a reboot or power cycle. If a battery failure occurs, contact your authorized Hewlett Packard Enterprise representative for assistance. Batteries are not customer-serviceable and battery failures should be referred only to service personnel authorized by Hewlett Packard Enterprise.
- For important safety, environmental, and regulatory information, see *Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products*, available at http://www.hpe.com/support/SafetyCompliance-EnterpriseProducts.

Attention	Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur.Mettre au rebut les batteries usagées conformément aux instructions du fabricant.
Attention	The battery supplied with this product may contain perchlorate material. Special handling may apply in California and certain other states. See http://www.dtsc.ca.gov/hazardouswaste/perchlorate website for more information.





A risk of explosion exists if a battery is replaced by an incorrect type. Dispose of used batteries according to the battery disposal regulations for your country or region.

Physical

Switch	Width	Depth	Height	Weight
HPE Aruba Networking CX 10000-48Y6C PrtToPwr (R8P13A)	43.82 cm	51.1 cm	4.44 cm	9.75 kg (21.45 lb)
HPE Aruba Networking CX 10000 48Y6C PwrtToPrt (R8P14A)	43.82 cm	51.1 cm	4.44 cm	9.75 kg (21.45 lb)

Electrical

Switch model	Power Supplies	Maximum current	AC Voltage	Frequency range
HPE Aruba Networking CX 10000-48Y6C PrtToPwr (R8P13A)	2x R8R51A Front-to- Back 800W 100- 240VAC Power Supply	7.8 A	100-240 volts	50-60 Hz
HPE Aruba Networking CX 10000-48Y6C PwrToPrt (R8P14A)	2x R8R52A Back-to- Front 800W 100- 240VAC Power Supply	7.8	100-240 volts	50/60Hz

Power Cords

Aruba includes the power cord intended for use with your Aruba switch and power supply. Different countries/regions may require different power cords. For a list of the power cords that apply to your switch, see <u>Included parts</u>.



Only HPE-Aruba-Networking-approved power cords may be used with HPE Aruba Networking devices. To access power cord information for your switch, see <u>Included parts</u>. Lost or damaged power cords must be replaced only with HPE-Aruba-Networking-approved power cords. If your installation requires a different power cord than the one supplied with the switch and/or power supply, be sure that the cord is adequately sized for the current requirements of the switch. In addition, be sure to use a power cord displaying the mark of the safety agency that defines the regulations for power cords in your country/region. The mark is your assurance that the power cord can be used safely with the switch and power supply.



Do not use a damaged or non-recommended power cord with your switch. Using such power cords voids the switch and power supply warranty. It can also cause serious electrical problems, including injury or death to personnel, and damage to the switch and other property. If you cannot verify that you have a power cord approved for use with your switch model, contact your authorized HPE Aruba Networking dealer or sales representative for assistance.



Remove the power cord from the switch before mounting or dismounting the switch.

Power Consumption

Switch	Power consumption
HPE Aruba Networking CX 10000-48Y6C PrtToPwr (R8P13A)	Max: 780 W
HPE Aruba Networking CX 10000-48Y6C PwrToPrt (R8P14A)	Idle: TBD



- Max power measured with maximum traffic, transceivers and fans.
- Idle power measured with no transceivers or cables installed at room temperature.

Environmental Specifications

	Port to Power airflow (PrtToPwr)	Power to Port airflow (PwrToPrt)
Operating temperature	32°F to 104°F (0°C to 40°C) (Up to 5000 ft derate -1°C for every 1000 ft from 5000 ft to 10000 ft.)	32°F to 104°F (0°C to 40°C) (Up to 5000 ft derate -1°C for every 1000 ft from 5000 ft to 10000 ft.)
Non-operating temperature	-40°F to 158°F (-40°C to 70°C)	-40°F to 158°F (-40°C to 70°C)

	Port to Power airflow (PrtToPwr)	Power to Port airflow (PwrToPrt)
Operating relative humidity	15% to 95% (At 104°F (40°C), non- condensing.)	15% to 95% (At 104°F (40°C), non- condensing.)
Non-operating storage relative humidity	15% to 95% (At 149°F (65°C), non- condensing.)	15% to 95% (At 149°F (65°C), non- condensing.)
Max operating altitude	10000 ft (3km)	10000 ft (3km)
Max non-operating altitude	15000 ft (4.5km)	15000 ft (4.5km)

Acoustics

Switch	Acoustics
HPE Aruba Networking CX 10000-48Y6C PrtToPwr (R8P13A)	Sound Pressure (LpAm - Bystander): TBD Sound Power (LWAd): 7.8 Bel
HPE Aruba Networking CX 10000-48Y6C PwrtToPrt (R8P14A)	Sound Pressure (LpAm - Bystander): TBD Sound Power (LWAd): 8.3 Bel



Acoustics measured in 23± 2°C hemi-anechoic chamber with a loading of 30% traffic on all ports. Measured in accordance with ISO 7779. Declared in accordance with ISO 9296. Values presented are the declared A-weighted Sound Power Level (LWAd) and mean bystander A-weighted Sound Pressure Level (LpAm).

Safety and Regulatory Information



For important safety, environmental, and regulatory information, see Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products, available at http://www.hpe.com/support/Safety-Compliance-EnterpriseProducts.

Safety-EU	EN 60950-1:2006 +A11:2009 +A1:2010 +A12:2011+A2:2013; EN 62368- 1:2014 & 2018
Safety-Worldwide	IEC 60950-1:2005+A1:2009+A2:2013; IEC 62368-1:2014 & 2018
North American	CSA/CUS 62368-1:2014
Lasers	EN60825-1:2014 / IEC 60825-1: 2014 Class 1 Class 1 Laser Products / Laser Klasse 1

EMC	EN 55024:2010+A2016/CISPR24:2015	
LIVIO		
	EN 55032:2015/CISPR32 Class A	
	EN55035:2017/CISPR35	
	EN 61000-3-2:2019, Class A	
	EN 61000-3-3:2013	
	FCC CFR 47 Part 15:2010 Class A	
	ICES-003 Class A	
	VCCI Class A	
	CNS 13438 Class A	
RoHS	EN 63000:2018	



- When selecting a fiber SFP or QSFP device, make sure the device has the same (or better) operating temperature range as the switch.
- Use only an approved Laser Class 1 SFP transceiver.

Japan	Power	Cord
Warni	ng	

製品には、同梱された電源コードをお使い下さい。 同梱された電源コードは、他の製品では使用出来ません。

Connectivity Standards



These connectivity standards are general and may not apply to your switch.

Technology	Compatible with these IEEE standards	EN/IEC standard com- pliance	Lasers
100-TX1000-T10GBASE-T	IEEE 802.3u 100BASE-TX IEEE 802.3ab 1000BASE-T IEEE 802.3an 10GBASE-T		
1000-SX	IEEE 802.3z 1000BASE-SX	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
1000-LX	IEEE 802.3z 1000BASE-LX	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
1000-LH	(not an IEEE standard)	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1

Technology	Compatible with these IEEE standards	EN/IEC standard compliance	Lasers
10-Gig Direct Attach	(not an IEEE standard)		
10-Gig SR	IEEE 802.3ae 10GBASE-SR	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
10-Gig LR	IEEE 802.3ae 10GBASE-LR	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
10-Gig ER	IEEE 802.3ae 10GBASE-ER	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
40G ER4	IEEE 802.3bm-2015 40GBASE-ER4	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
40Gig Bidi	(not an IEEE standard)	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
40-Gig SR4	IEEE 802.3ba 40GBASE-SR4	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
40-Gig eSR4	IEEE 802.3ba 40GBASE-SR4	En/IC 60825	Class 1 Laser Product Laser Klasse 1
40-Gig LR4	IEEE 802.3ae 40GBASE-LR4	EN/IC 60825	Class 1 Laser Product Laser Klasse 1
100-Gig SR4	IEEE 802.3bm 100GBASE-SR4	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
100-Gig LR4	IEEE 802.3ba 100GBASE-LR4	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
100-Gig DAC	IEEE 802.3bj 100GBASE-CR4		
40-Gig DAC	IEEE 802.3ba 40GBASE-CR4		
25-Gig SR	IEEE 802.3by 25GBASE-SR	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
25-Gig eSR	(not an IEEE standard)	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1
25-Gig LR	IEEE 802.3cc 25GBASE-LR	EN/IEC 60825	Class 1 Laser Product Laser Klasse 1

Technology	Compatible with these IEEE standards	EN/IEC standard com- pliance	Lasers
25-Gig DAC	IEEE 802.3by 25GBASE-CR		
25-Gig DAC 0.65M	IEEE.802.3by 25GBASE-CR-N		
25-Gig DAC 3M	IEEE.802.3by 25GBASE-CR-S		
25-Gig DAC 5M	IEEE.802.3by 25GBASE-CR-L		
25-Gig AOC	(not an IEEE standard)		

Cabling and Technology Information

This chapter includes switch connector information and network cable information for cables that should be used with HPE Aruba Networking CX 10000 Distributed Services switches.



Incorrectly wired cabling is a common cause of problems for LAN communications. HPE Aruba Networking recommends that you work with a qualified LAN cable installer for assistance with your cabling requirements.

Cabling Specifications

Twisted-pair copper	10 Mbps Operation	Category 3, 4 or 5, 100-ohm unshielded twisted-pair (UTP) or shielded twisted-pair (STP) cable, complying with IEEE 802.3 10BASE-T specifications. Used for OOBM port.
	100 Mbps Operation	Category 5, 100-ohm UTP, or STP cable, complying with IEEE 802.3u 100BASE-TX specifications. Used for OOBM port. Used for user ports on 48XT4C.
	1000 Mbps Operation	Category 5, 100-ohm 4-pair UTP or STP cable, complying with IEEE 802.3ab 1000BASE-T specifications—Category 5e or better is recommended.
	10 Gbps Operation	Category 6 or 6A, 100-ohm 4-pair UTP cable, or Category 6A or 7, 100-ohm 4-pair STP cable, complying with IEEE 802.3an 10GBASE-T specifications. CAT6A F/FTP, S/FTP, SF/FTP highly recommended in noisy
		environments. Refer to HPE Aruba Networking Support_Advisory_ JL563A_10GBaseT_APSC-RS20180403- 01 for more information.
Twinaxial copper	Direct attach cables	One-piece devices consisting of a cable with SFP+ or SFP28 connectors permanently attached to each end, complying with SFF 8431 SFP+ specifications.
Multimode fiber	-	62.5/125 μm or 50/125 μm (core/cladding) diameter, low metal content, graded index fiber-optic cables, complying with the ITU-T G.651 and ISO/IEC 793-2 Type A1b or A1a standards respectively.1
Single mode fiber	-	9/125 µm (core/cladding) diameter, low metal content fiber-optic cables, complying with the ITU-T G.652 and ISO/IEC 793-2 Type B1 standards.

1000BASE-T cable requirements

The Category 5 networking cables that work for 100BASE-TX connections should also work for 1000BASE-T, as long as all four-pairs are connected. But, for the most robust connections, you should use cabling that complies with the Category 5e specifications, as described in Addendum 5 to the TIA-568-A standard (ANSI/TIA/EIA-568-A-



Because of the increased speed provided by 1000BASE-T (Gigabit-T), network cable quality is more important than for either 10BASE-T or 100BASE-TX. Cabling plants being used to carry 1000BASE-T networking must comply with the IEEE 802.3ab standards. In particular, the cabling must pass tests for Attenuation, Near-End Crosstalk (NEXT), and Far-End Crosstalk (FEXT). Additionally, unlike the cables for 100BASE-TX, the 1000BASET cables must pass tests for Equal-Level Far-End Crosstalk (ELFEXT) and Return Loss.

When testing your cabling, be sure to include the patch cables that connect the switch and other end devices to the patch panels on your site. The patch cables are frequently overlooked when testing cable and they must also comply with the cabling standards.

10GBASE-T cable requirements



The Category 6 networking cables that work for 1000BASE-T connections may work for 10GBASE-T, as long as the distance is less than 55m and the cable installation has been tested for compliance to IEEE requirements. But, for the most robust connections, you should use cabling that complies with the Category 6A or Category 7 specifications, as described in the TIA-568-C (ANSI/TIA-568-C.2) and ISO/IEC 11801 standards. 10GBASE-T is a sophisticated technology that relies upon high quality cable installations. It is sensitive to Alien Near End Crosstalk (ANEXT) which can arrive upon the cable due to cables placed in close proximity to the data cables. It is recommended that cable dressing be done carefully and in compliance with recommendations in the TIA TSB-155A.

Like 1000BASE-T, 10GBASE-T requires testing of all the crosstalk and return loss parameters described above, and also ANEXT.

In addition to ANEXT, 10GBASE-T is more sensitive to external electrical noise in the environment. It is recommended that radio transmitters and other sources of high frequency continuous wave radio frequency be kept away from LAN cables.

When testing your cabling, be sure to include the patch cables that connect the switch and other end devices to the patch panels on your site. The patch cables are frequently overlooked when testing cable and they must also comply with the cabling standards. For 10GBASE-T, Category 6 patch cables are sensitive to movement once link has been established, and could cause link to drop if moved. Therefore, HPE Aruba Networking recommends using Category 6A patch cables, or using cable management options to tie down (dress) the Category 6 patch cables so they cannot move.

For Conducted and Radiated Immunity in accordance with EN55024, the HPE Aruba Networking switch is limited to Performance Criteria A with shielded cables (CAT6A).

Technology Distance Specifications

Technology	Supported cable type	Multimode fibermodal bandwidth	Supported distances
1000BASE-T	Twisted-pair copper	N/A	up to 100 meters

Technology	Supported cable type	Multimode fibermodal bandwidth	Supported distances
1000BASE-SX	Multimode fiber	160 MHz*km	2 - 220 meters
		200 MHz*km	2 - 275 meters
		400 MHz*km	2 - 500 meters
		500 MHz*km	2 - 550 meters
1000BASE-LX	Single mode fiber	N/A	2 - 10,000 meters
1000BASE-LH	Single mode fiber	N/A	2 - 70,000 meters
10GBASE-T	Twisted-pair copper	N/A	Cat 6A unshielded - up to 100 meters
			Cat 6A shielded - up to 100 meters
			Cat 7 shielded - up to 100 meters
10GBASE-CR (Direct Attach)	twinaxial copper	N/A	(various lengths offered)
10GBASE-SR	multimode fiber	160 MHz*km	2 - 26 meters
		200 MHz*km	2 - 33 meters
		400 MHz*km	2 - 66 meters
		500 MHz*km	2 - 82 meters
		2000 MHz*km	2 - 300 meters
10GBASE-LR	single mode fiber	N/A	2 - 10,000 meters
10GBASE-ER	single mode fiber	N/A	2 - 40,000 meters
25GBASE-CR	twinaxial copper	N/A	(various lengths offered)
25GBASE-SR	multimode fiber	1500 MHz*km	2 - 70 meters
		3500 MHz*km	2 - 100 meters
25GBASE-eSR	multimode fiber	1500 MHz*km	2 - 200 meters
		3500 MHz*km	2 - 400 meters
25GBASE-LR	single mode fiber	N/A	2 - 10,000 meters
40GBASE-CR4	twinaxial copper	N/A	(various lengths offered)
40GBASE-SR4	multimode fiber	1500 MHz*km	2 - 100 meters
		3500 MHz*km	2 - 150 meters
40GBASE-eSR4	multimode fiber	1500 MHz*km	2 - 330 meters
		3500 MHz*km	2 - 550 meters

Technology	Supported cable type	Multimode fibermodal bandwidth	Supported distances
40GBASE-LR4	single mode fiber	N/A	2 - 10,000 meters
40GBASE-ER4	single mode fiber	N/A	2 - 40,000 meters
40GBASE-BiDi	multimode fiber	1500 MHz*km 3500 MHz*km	2 - 100 meters 2 - 150 meters
100GBASE-CR4	twinaxial copper	N/A	(various lengths offered)
100GBASE-SR4	multimode fiber	1500 MHz*km 3500 MHz*km	2 - 100 meters 2 - 150 meters
100GBASE-LR4	single mode fiber	N/A	2 - 10,000 meters

Accessing HPE Networking Support

HPE Networking Support Services	https://www.arubanetworks.com/support-services/	
HPE Networking Support Portal	https://networkingsupport.hpe.com/home	
North America telephone	1-800-943-4526 (US & Canada Toll-Free Number) +1-408-754-1200 (Primary - Toll Number) +1-650-385-6582 (Backup - Toll Number - Use only when all other numbers are not working)	
International telephone	https://www.arubanetworks.com/support-services/contact-support/	

Be sure to collect the following information before contacting Support:

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

Other useful sites

Other websites that can be used to find information:

Airheads social forums and Knowledge Base	https://community.arubanetworks.com/
Software licensing	https://lms.arubanetworks.com/
End-of-Life information	https://www.arubanetworks.com/support-services/end-of-life/
HPE Aruba Networking software and documentation	https://networkingsupport.hpe.com/downloads

Accessing Updates

You can access updates from the HPE Networking Support Portal or the HPE My Networking Website.

HPE Networking Support Portal

https://networkingsupport.hpe.com/home

If you are unable to find your product in the HPE Networking Support Portal, you may need to search My Networking, where older networking products can be found:

My Networking

https://www.hpe.com/networking/support

To view and update your entitlements, and to link your contracts and warranties with your profile, go to the Hewlett Packard Enterprise Support Center More Information on Access to Support Materials page:

https://support.hpe.com/portal/site/hpsc/aae/home/

Access to some updates might require product entitlement when accessed through the Hewlett Packard Enterprise Support Center. You must have an HP Passport set up with relevant entitlements.

Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.

To subscribe to eNewsletters and alerts:

https://networkingsupport.hpe.com/notifications/subscriptions (requires an active HPE Networking Support Portal account to manage subscriptions). Security notices are viewable without an HPE Networking Support Portal account.

Warranty Information

To view warranty information for your product, go to https://www.arubanetworks.com/supportservices/product-warranties/.

Regulatory Information

To view the regulatory information for your product, view the Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products, available at https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts

Additional regulatory information

HPE Aruba Networking is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements, environmental data (company programs, product recycling, energy efficiency), and safety information and compliance data, (RoHS and WEEE). For more information, see https://www.arubanetworks.com/company/about-us/environmentalcitizenship/.

Documentation Feedback

HPE Aruba Networking is committed to providing documentation that meets your needs. To help us improve the documentation, send any errors, suggestions, or comments to Documentation Feedback (docsfeedback-switching@hpe.com). When submitting your feedback, include the document title, part number, edition, and publication date located on the front cover of the document. For online help content, include the product name, product version, help edition, and publication date located on the legal notices page.